

# *Press Release*

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## **ESII will present its solutions to make the patient care journey more digital at SANTEXPO**

*ESII presents its innovations to improve patient reception and care in hospitals and clinics, and meet the organizational and strategic challenges of all health facilities*

**LAVERUNE, France, September 10, 2021** – ESII, SAS, French leader in innovative customer journey solutions, is proud to announce its participation in SantExpo, the International Health and Innovation Fair from November 08 to 10, 2021.

Whatever the departments (emergencies, admissions, consultation, etc.), **we offer innovative solutions that digitize the patient journey to facilitate its care:** management of flows, management of appointments and spontaneous visitors (Patient Record File), automatic patient directing (Administrative Management of the Patient / Patient Record File), interaction with your HIS, patient journey monitoring, multiservice reception kiosk for pre-admission and complete monitoring of the patient journey, etc.

We make information accessible to the various players in the care process thanks to the **interoperability of our patient care solutions**, thus facilitating the daily life of the teams.

Our **full SaaS solution ORION** is the powerful and efficient tool which makes it possible to manage activities, coordinate actors, save time and improve the overall performance of the health facility while **respecting the challenges of care and compliance with regulations of the Health Authority System.**

**Our interoperable offer** with other internal digital solutions within the facility's ecosystem, is part of **the #masanté2022 roadmap, guarantees a secure HIS and gives a central place to the patient.**

Our Twana XL **multiservice kiosk is specially designed for healthcare facilities.** The patient, his accompanying person or a paramedic, can make his admission, identify himself on the terminal, using a QR code, smartphone or smart health card, consult his appointment, scan his health insurance card, send and print the documents that will be useful throughout his care journey (adhesive labels with his secured QR code), pay his bill \*, update his smart health card, join the queue to be received in the best conditions.

**Thanks to this pre-admission terminal, you**

- Streamline and improve patient care
- Support reception and automate administrative tasks of the admission desk (payment, documents scanning, patient data management, etc.)
- Optimize working conditions by monitoring the flow of patients
- Increase quality and patient comfort through appropriate digital signage

**ESII now equips more than 400 hospitals and clinics around the world** (APHP Avicenne, Necker, Pitié-Salpêtrière, CHU Amiens, HIA Saint Anne, CHRU de Lille, CHU de Bordeaux, ICM Montpellier, Hôpital Nord Franche-Comté, Andover Hospital in the United Kingdom, SRI Bergen in Norway, Steve Biko Hospital in South Africa, As-Salam International Hospital in Egypt, ASZ Aalst hospital in Belgium, etc.).

Patients' personal health data is hosted by Eritel, which has received **Health Data Host certification, validated by the ANS (National Health Agency).**

**Find ESII from 08 to 10 November 2021, Paris Porte de Versailles, on stand P55** for demos, treatment experience and exclusive presentations.

\* in development

**About ESII:**

**Time is priceless. We imagine and develop** innovative customer journeys solutions to give back more time to your customers.

Our solutions and related services meet the increasingly sophisticated needs of customer reception management market. Our innovative solutions manage customers flows and waiting

lines, appointments, mobile customer experience, purchase pick-up, digital signage and interactive kiosks to improve waiting conditions profitability.

ESII is widely recognized as a leader in the optimization of customers' reception management industry with over 20,000 installed sites.

Headquartered in Lavérune, near Montpellier, France, ESII operates internationally in 49 countries through its network of distributors and has offices in Paris (France), Vitré (Western France), Toulouse (Southern France), Canada, Belgium and Spain.

For more information, visit [www.esii.com](http://www.esii.com) or send an email to [info@esii.com](mailto:info@esii.com)

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