

Press Release

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ESII will present its solutions for patient reception, location and orientation at SANTEXPO

ESII presents its new products to welcome, inform and guide the patient thanks to our SaaS solution and admission kiosks, HDS certified and HIS interoperable

LAVERUNE, France, 04 April 2023 – ESII, SAS., French leader in innovative customer journey solutions, today announced its participation in SantExpo, the International Health and Innovation Exhibition from May 23 to 25, 2023.

Whatever the departments (emergencies, admissions, consultation, etc.), **we offer innovative solutions to facilitate the patient care:** management of flows, management of appointments and walk-in visitors (Patient Record File), automatic patient directing (Administrative Management of the Patient / Patient Record File), interaction with your HIS, patient journey monitoring, multiservice reception kiosk for pre-admission, etc.

We make information accessible to all the staff involved in the care journey thanks to the **interoperability of our patient reception solutions**, thus facilitating the daily work of the teams.

Our **full SaaS ORION solution** is a powerful and efficient tool that allows you to manage activities, coordinate staff, save time and improve the overall performance of the hospital while respecting the challenges of healthcare and compliance with regulations of the High Authority for Health.

Our interoperable offer with the other internal digital solutions installed within the facility's ecosystem guarantees **a secure HIS and gives the patient a central place.**

~more~

Our new STELA connected terminal allows the patient, his accompanying person or a paramedic **to check in, identify himself on the kiosk, using a QR code, smartphone or health card, consult his appointment, pay his bill, update his health card, join the queue to be received in the best conditions.**

Thanks to this pre-admission kiosk, you

- Streamline and improve patient care
- Support reception and automate administrative tasks of the admission desk (payment, patient data management, etc.)
- Optimize working conditions by monitoring the flow of patients
- Increase quality and patient comfort through appropriate digital signage

By combining the kiosk and the Weasy connected box, waiting time becomes a pleasant moment. If the patient's admission file is not complete, or if his room is not ready, he is invited to go through the reception where he receives a Weasy. He is free to wait wherever he wishes: living room, cafeteria, patient center... When everything is ready, he is invited to come back to reception via the Weasy (the box vibrates/rings and the screen indicates the meeting point).

Offering different reception methods makes it possible to respond to a larger panel of patients according to their expectations.

ESII now equips more than 400 hospitals and clinics around the world (APHP Avicenne, Necker, Pitié-Salpêtrière, CHU Amiens, HIA Saint Anne, CHRU de Lille, CHU de Bordeaux, ICM Montpellier, Hôpital Nord Franche-Comté, Andover Hospital in the United Kingdom, SRI Bergen in Norway, Steve Biko Hospital in South Africa, As-Salam International Hospital in Egypt, ASZ Aalst hospital in Belgium, etc.).

Patients' personal health data is hosted by EcriTel, which has received **Health Data Host certification, validated by the ANS (National Health Agency).**

Find ESII from 23 to 25 May 2023, Paris Porte de Versailles, on stand E63 for demos, patient care journey experience and exclusive presentations.

About ESII:

Time is priceless. We imagine and develop innovative customer journeys solutions to give back more time to your customers.

Our solutions and related services meet the increasingly sophisticated needs of customer reception management market. Our innovative solutions manage customers flows and waiting lines, appointments, mobile customer experience, purchase pick-up, digital signage and interactive kiosks to improve waiting conditions profitability.

ESII is widely recognized as a leader in the optimization of customers' reception management industry with over 20,000 installed sites.

Headquartered in Lavérune, near Montpellier, France, ESII operates internationally in 49 countries through its network of distributors and has offices in Paris (France), Vitré (Western France), Toulouse (Southern France), Canada, Belgium and Spain.

For more information, visit www.esii.com or send an email to info@esii.com

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About SantExpo:

SantExpo is the leading French event of the Fédération hospitalière de France which brings together every year all the decision-makers and healthcare professionals involved in management, digital technology, the care journey, patient experience, equipment, construction and transformation of health facilities.

SantExpo offers a global, diversified and comprehensive view of innovative technologies, services and solutions for the healthcare system. For this edition, 25,000 visitors, 650 exhibitors, 300 conferences expected around the theme: health at the heart of democracy.